

UTC RETAIL HAS BEEN VOTED # 1 FOR SERVICE & SUPPORT THREE YEARS STRAIGHT.



For three consecutive years, retailers from across the country have voted UTC RETAIL #1 for Service and Support in the RIS News Annual Hardware Leaderboard Survey. The survey measures customer satisfaction of IT vendors operating in the retail sector and is conducted by Lichtfield Research, an independent third-party firm that specializes in polling and surveys. Read the published independent survey results at www.risnews.com/08hardwareleaderboard.

The survey results of 2006, 2007, and 2008 are positive confirmation of UTC RETAIL's continuous delivery of unsurpassed service and support to the SMB market. The ranking by retailers reflects our commitment to our customers to ensure their business runs as smoothly as possible. In addition to the #1 position in Service and Support, UTC RETAIL has consistently dominated in several categories over the last three years, beating out industry stalwarts IBM, NCR, and Fujitsu.

UTC RETAIL works in partnership with over 200 of the leading retailers in N. America to help plan, implement and support their retail technology investments at the point-of-sale and throughout the retail enterprise. Retailers can count on UTC RETAIL to provide value added software and hardware solutions, deployment and support services. Our service begins with a project requirement definition and ends with solution deployment and ongoing support.

MORE ABOUT UTC RETAIL

UTC RETAIL is a leader in providing seamlessly integrated retail management solutions including software, hardware and professional services to the specialty retail market. Our retail software solutions include Multi-Channel Enterprise and Merchandising, Store Automation, Planning, Loyalty and Retail Management enabling specialty retailers to increase sales, lower costs and build competitive advantage. For more information on UTC RETAIL, visit www.utcretail.com

RIS NEWS LEADERBOARD

A head-to-head comparison ranking of vendors who specialize in one of six technology categories – POS units, peripherals, kiosks, networking, back of store and RFID.

SOFTWARE | HARDWARE | SERVICE

UTC RETAIL[™]

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